



GLAMORY HOSIERY RETURN POLICY

Glamory Hosiery stands behind the quality of every item it sells. It will accept returns for items that were delivered damaged or that were not included in a customer's order at no charge, subject to the following conditions.

Unless otherwise specified, all shipping discrepancies must be reported within 5 days upon receipt of goods. All returns must be submitted within 10 days upon receipt of goods and require a RA # (Return Authorization Number). You can request RA # from our Customer Service Department. Write the RA # clearly on the outside of the box or it will be refused by receiving department. Closeout items are not subject to return because they are purchased "as is" at a significant discount. Glamory Hosiery does not guarantee sales and will not accept returns that are not a result of either discrepancies or damage incurred during manufacturing or shipping. No claims will be accepted on used goods or on goods damaged after their receipt by the customer.

All returns must be authorized in advance. To obtain authorization, contact customer service at 800.452.0145 or email requests at returns@glamoryhosiery.com. Glamory Hosiery's sales representatives are not authorized to approve returns. Goods returned without authorization will be shipped back at the customer's expense and will not be credited. Upon authorizing a return, Glamory Hosiery's customer service department will send a Return Authorization Label to ship the goods at Glamory Hosiery's expense. Upon receipt and verification of the return, Glamory Hosiery will credit the value of the return towards future orders. All items returned to Glamory Hosiery must arrive in original condition, in their original packaging, with no pricing stickers, holes, or other alterations, or the return will be rejected. Merchandise approved for returns must be delivered to Glamory Hosiery within 30 days of approval or the return authorization will be voided. Authorized returns sent without the Return Authorization Label will be charged a 15% restocking fee and Glamory Hosiery will not reimburse shipping. Returns will be processed at the lowest price at which an item was ordered up to the number ordered at that price.